

Grievance Redressal Matrix

As per SEBI's directive (Notice No. 20241209-41), we, ORIM Advisors Private Limited, a SEBI-registered Investment Adviser (IA) with Registration No. INA000018294, have prepared the Grievance Redressal/ Escalation Matrix to assist our clients in addressing their concerns efficiently.

Details of designation	Contact Person Name	Address where the physical address location	Contact No.	Email-ID	Working hours when complainant can call
Customer Care	Gopal Chandak	13/C, Mini Land, Tank Road, Bhandup West, Mumbai, Maharashtra 400078	+91-7977016006	gopal.chandak@orim.in	09:15 am to 6:30 pm
Head of Customer Care	Gopal Chandak	13/C, Mini Land, Tank Road, Bhandup West, Mumbai, Maharashtra 400078	+91-7977016006	gopal.chandak@orim.in	09:15 am to 6:30 pm
Compliance Officer	Vedant Sanjive Kumar Pathella	13/C, Mini Land, Tank Road, Bhandup West, Mumbai, Maharashtra 400078	+91-7977016006	vedant.pathella@orim.in	09:15 am to 6:30 pm
CEO	Vedant Sanjive Kumar Pathella	13/C, Mini Land, Tank Road, Bhandup West, Mumbai, Maharashtra 400078	+91-7977016006	vedant.pathella@orim.in	09:15 am to 6:30 pm
Principal Officer	Vedant Sanjive Kumar Pathella	13/C, Mini Land, Tank Road, Bhandup West, Mumbai, Maharashtra 400078	+91-7977016006	vedant.pathella@orim.in	09:15 am to 6:30 pm

For ORIM ADVISORS PVT LTD.

Pathella

Director



ORIM Advisors Private Limited
SEBI Registered Investment Advisers
Registration No. INA000018294